

March 24, 2020

To our valued partners,

I wanted to take a few minutes out of the day to wish you all good health during this uncertain time, and to also reassure you that Wurtec is here for you every step of the way. Our priority is the safety of our employees, so we are working from home where possible, practicing social distancing and proper hygiene per the CDC recommendations.

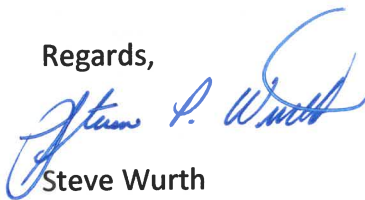
Wurtec is a company that has been built for resiliency. Over the past 34 years we have expanded and invested in (six) North America locations, plus one in Asia. We have you covered in every region of the United States, province of Canada, and internationally via our global distribution network and operation in Shanghai.

During times like these we are thankful we made the decision to invest in industry leading IT infrastructure, an ERP system that allows for real time inventory counts and transparency, and an e-commerce platform that allows you to gain access to information and product 24/7. We have incredible supply chain partners that are committed to our mission and dedicated employees who understand how important their work is to the lives of so many. For now, all of our facilities are open for business, although in most cases in a slightly reduced capacity.

Our job is to make you more efficient and safer and we stand ready to get you the tools and components you need to keep the worlds elevator and escalator infrastructure in its best form possible.

Thank you for your partnership and stay safe.

Regards,



Steve Wurth

President/CEO